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November 18, 2013

NHPUC NOV20'13 AM10:11

Ms. Debra Howland
Executive Director
NHPUC
21 South Fruit St., Suite 10
Concord, NH 03301

Re: 2011 Shell Energy North America sales report, docket number DM 10-255

Dear Ms. Howland,

I apologize for not having submitted sales reports to the NHPUC on a timely basis. We have corrected the problem, and will make sure this is not repeated. Please find attached the 2011 sales data for Shell Energy North America (US), L.P.

Please contact me if you have any questions.

Very truly yours,

A handwritten signature in blue ink that reads "Amy Gold".

Amy Gold
General Manager-Regulatory Affairs
Shell Energy North America (US), L.P.
1000 Main Street, Level 12
Houston, TX 77002

Cc: david.goyette@puc.nh.gov